

**Praveen Kumar.B**

Senior Analyst

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**PERSONAL SUMMARY:**

Overall 2.6 Years of experience in SCCM Admin. Expertise in SCCM and demonstrated ability to manage multiple tasks in a rapidly changing environment, ethical, loyal and maintain a high degree of confidentiality.

**Educational Qualifications:**

Bachelor Engineering in the stream of Electronics and Communications from Andhra University 2015, Aggregate Percentage – 73%

**Professional Work Experience:**

**Company:** HCL Technologies (June 2016 to Present)

**Designation:** IT Analyst

**Domain:** SCCM

**Project Summary:**

Working for European client - distributed worldwide having 2000+ windows servers and 23000 workstations(Client Machines).Using Service now ticketing tool for Incident, service request, change and problem records.

**Roles & Responsibilities: -**

- Administrating and managing SCCM 2012 Central, Primary and Secondary sites in production environment.
- Infrastructure server support, and assisted in the maintenance and troubleshooting of Sccm server and client workstation, possess good understanding of the Sccm infrastructure including boundaries, site server roles, and parent/child relationships in order to troubleshoot Sccm related issue.
- Performing application deployment(Creating application and deploy the application and remediation part)
- Taking care of SCCM inactive client machines.
- Installing and configuring SCCM 2012 Secondary Site and SCCM roles on SCCM sites.
- Working and coordinating with different vendor as like, Microsoft, HP. IBM. Dell as per requirement.
- Troubleshooting to Primary Site sever, Secondary Site server and SCCM clients related issue.
- Working with SCCM server log files and Client log files to resolving various issues.
- Managing SCCM Server and its components and working on SCCM health check related issue.
- Further develop and execute a plan on patch management
- Execute system tuning and Disaster Recovery planning to include recommendations for improvements
- Work with key platform vendors (Microsoft, HP, etc.) for support to resolve issues as well as platform strategy development
- Analyze SCCM log files, provide patch management support and maintenance window operations

- Performs Data center Management
- Provide Tier III level support for network issues that come through the customer support center
- Develops innovative solutions and refines processes to improve service delivery
- Deploying microsoft monthly pathces on servers as well as workstations by using SCCM(System Center Configuration Manager)
- Deploye bios upgrades for laptops from SCCM(System Center Configuration Manager)
- Active participation in microsoft RAP activity(Risk Assistment Programme)

#### **Additional Skills:**

1. Got a certificate from my client as a fast learn.
2. Good communication skills.
3. High feasibility and able to adapt to change quickly.

#### **Personal Information:**

Name	: Praveen kumar.B
Father Name	: VenkataRao.B
Date of Birth	: 11/08/1994
Gender	: Male
Nationality	: Indian
Material Status	: Single
Languages	: Telugu, English, Hindi

#### **Declaration:**

I Hereby Declare, that all the above given Information are true to the best of my knowledge. I am very much confident of my skills to work in a Team.