CURRICULUM VITAE

**Abhishek Soni**

Address:

C 9/6 SBI Staff quarters,Binnyston Garden,Magadi Road

Bangalore- 560023

Mobile No- 7985464696,904462004

Email Address- (Abisek41@gmail.com)

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## CAREER PROFILE:

* Exploit my knowledge, skill and enhance them for achieving personal and organizational goal. Looking towards challenging future in growth oriented and reputed organization which could develop enrich broaden perspective.

## ACADEMIC QUALIFICATION:

* High School from U.P. Board Allahabad in the Year 2010.
* Intermediate from U.P. Board Allahabad in the Year 2012.
* B.com from MGKVP Varanasi in the year 2015

## EXPERIENCE:

## Working with Q conneqt Business solution Limited, (Process-Union Bank of India).

**Designation:--Customer service associate-Operation (10 months)**

**Key Accomplishments:**

*Answered inbound phone calls in a fast-paced work environment, providing timely and excellent customer service*.

* Responded to customer inquiries, complaints and comments on a daily basis, and determined corrective action for high-call volume.
* Assessed needs of customers, suggesting products and services accordingly.
* Handling loans and all products.
* Handling the higher escalation calls
* Meet the customer difficulties of customer queries.
* Achieving the all type of Targets.

## COMPUTER SKILS:

* MS Office & Internet E-mail.

## STRENGTHS:

* Hard Working.
* Good communication Skills.
* Strong Interpersonal skills.

## HOBBIES:

* Listening Music.
* Singing
* Travelling.
* To build Relation with Strangers.

## PERSONAL DETAILS:

Name : Abhishek Soni

Date of Birth : 01-july-1994

Father’s Name : Mr.Lavkush Soni

Mother’s Name : Mrs.Usha Devi Nationality : Indian Gender : Male Marital Status : Unmarried Languages Known: Hindi & English

DECLARATION:

 I have declared that the information furnished above is true to the best of my Knowledge and belief.

 (Abhishek Soni)