**NEERAJ KUMAR SINHA**  +91-9703923157 | kumarsneeraj21@gmail.com

**Mainframe Technologies: Software Development | Production Support | Functional Testing | PMO**

**Domain:** Health Care, Insurance, Financial Services and Automobile

**CAREER – AT A GLANCE**

* Software professional with 11 plus years in IT. Experience in execution of projects, development, enhancement and maintenance of Mainframe Applications, Production Support, Quality Management, PMO and Reporting.
* Tremendous understanding of end-to-end development of software products from requirement analysis, designing, coding, testing, de- bugging, documentation and implementation.
* Comprehensive knowledge of complete SDLC/STLC processes and Project Management Life Cycle including Requirement Analysis & Technical Specifications, Effort Estimates, Risk Management, Planning, Monitoring & Tracking, Reporting & Communication Management, Change Management and Resource Optimization.
* Adequate experience in creating Test Strategies, Test Plans, Test Cases, and Test Reports; sound understanding of all Testing Methodologies, and Functional Testing.
* Demonstrated professional excellence in understanding the customer’s business needs and translate them into targeted and effective solutions.
* Possessing valuable insights, keen analysis and team approach to implement best practices & processes used, adept at working in high pressure environments with strict deadlines and multiple deliverables.
* Holds the ability to lead cross-functional project teams and integrate their efforts to maximize operational efficiency. Superior communication and interpersonal skills with a high degree of flexibility, resourcefulness and commitment.

**Significant Highlights:**

* Holding B1 visa and travelled to onshore US.
* Having good exposure in COBOL, DB2, JCL, VSAM and CICS.
* Expertise in tools like TSO/ISPF, SPUFI, File-Aid, OPC scheduler, Endevor, GHANGEMAN, Expeditor.
* 18 months in Microsoft ERP Solution in Manufacturing Cement Industry.
* Hands-on experience in project transition, scheduling, work allocation, people management.
* Well versed with Software development life cycle (SDLC) and Agile methodologies.

**Certifications:** ITIL Foundation | MCTS Certified | Prince 2 Certified | HC-101 Payer Fundamentals, HC-201 PBM Accenture Certified | Insurance - Foundation Level Accenture Certified.

**Technical Skills:**

Tools : IBM Rational Clear Case, Relativity, RCT, Tivoli, Service now.

Database : DB2, IMSDB, MS- SQL SERVER.

Hardware : IBM-3090, Z OS, IBM COMPATIBLES.

Languages : COBOL, JCL, CICS, X++

Operating System : OS/390, MVS, ZOS, Windows NT/ 2000 Server, UNIX.

S E Concepts : SDLC, Agile.

ERP Package : Microsoft - Navision - Damgaard – Axapta.

**PERFORMANCE BENCHMARKS**

* Certificate of appreciation on completing 5 years in Delivery centers for technology from Accenture.
* Certificate of appreciation towards the Delivery Excellence in team category for FY09 in project CSPS – Execution from Accenture.
* Certificate of appreciation towards ICFS Release 8.5, IBM Global Financing Systems & Support.
* Certificate of appreciation towards the contribution in IGF production support, Infinite computer solutions, Bangalore

**CAREER TRAJECTORY**

* Managing the complete life cycle of development/support projects including analysis of the client requirements, translating into clients solutions.
* Devising effective strategies for implementing and delivering the project as per scheduled deadlines.
* Involvement in Estimation, Planning & Scheduling, Monitoring, Tracking, Resource Planning, Customer Interaction and offsite /onsite co-ordination.
* Coordinating with the customers for business process analysis and understanding technical & functional specifications.
* Leading and mentoring the team and set out performance parameters/ deadlines.
* Assuring both quality and customer service while leading and driving advanced/complex development tasks and projects to successful completion.

**Project Lead | Wipro May 2017-Sep 2018**

**PSS Team Lead | Accenture Services Private Limited, Hyderabad Sept 2007-Feb 2016**

**Software Engineer | Infinite Computer Solutions Pvt. Ltd., Bangalore Aug 2006-Aug 2007**

**Software Engineer | FCG Software Services (India) Pvt. Ltd., Bangalore March 2006-July 2006**

**Officer EDP | Kanoria Industries Limited, Karnataka (ERP Solutions) Feb 2004-Aug 2005**

**EDUCATION**

**Bachelor of Engineering (Computer Science)** **| K.L.E.S College of Engg & Technology, Belgaum, |**

**Karnataka University, Dharwad | 2000**

**ANNEXURE: Key Projects**

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| **Project** | HPA-HPS-PJ-CST-SUPPORT |
| **Organization** | WIPRO |
| **Environment** | COBOL, JCL, DB2, CICS, VSAM, CHANGEMAN |
| **Role**  | Project Lead |
| **Description** | Worked in Health Plan Services product in Exchange link core admin module. It is the platform for all integration needs of HPS links platform. It is architected as Enterprise Service Bus (ESB) Model where various external and internal systems exchange information between each other.  |
| **Responsibilities** | * Gathering and understanding the requirements for Exchange Link.
* Estimation of the development scope of work in Core Admin Module.
* Attending meetings with Business to know the Business process and requirements.
* Triaging of the IMS tickets and handling analysis, design, coding and Testing of IMS tickets.
* Reviewing work of the team members and helping them in resolving issues.
* Monitoring the batch jobs.
* Preparation of Status Reports and sharing to stake holders.
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| **Project** | CDH |
| **Organization** | Accenture |
| **Environment** | COBOL, JCL, DB2, CICS, VSAM, ENDEVOR |
| **Role**  | Team Lead |
| **Description:** | Express Scripts Holding Company is the largest pharmacy benefit management organization in the United States. Worked in CDH (consumer-drive health) team. VSAM-Db2- In this project, the vsam files will be replaced by db2 calls which includes online programs where the data is fetched from vsam file and will now have to be taken from the db2 tables and updated and inserted as well. |
| **Responsibilities:** | * Handled estimation for the development scope of the projects along with analysis, design, team monitoring, review.
* Worked on mainframe code changes for the project and impact analysis, Debugging & Unit Testing.
* Prepared Daily & Weekly Status Reports.
* Monitoring the batch jobs.
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| **Project** | Pension Reforms |
| **Organization** | Accenture |
| **Environment** | COBOL, DB2, CICS, JCL, CHANGEMAN, EXPEDITOR |
| **Role**  | Team Lead |
| **Description:** | UK based financial services company that sells investment products via Independent Financial Advisors, 3rd Parties and direct to customers. Examples of products: Pensions, Bonds, ISAs. These products are (or will be) administered using the LPAS platform. Deals with Life and Pensions products. |
| **Responsibilities:** | * Worked in Opt out module as a Dev Lead.
* Estimated development scope of the projects.
* Coordinated with Onsite team on Query clarification on the Requirements.
* Prepared the Low level designs, Unit test plan and Execution plan.
* Did the mainframe code changes for the project.
* Reviewed the Unit test plan, code and test results prepared by team members.
* Knowledge sharing document, Review templates, Review Checklist template, Status Report.
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| **Project** | PMO managed services |
| **Organization** | Accenture |
| **Environment** | MSPS Tool, ACP Tool, Abacus Tool, MS Office, Power Point |
| **Role**  | PMO Lead |
| **Description:** | Worked in Insurance broking client, setting up shared delivery center and acted as POC for Hyderabad delivery center. |
| **Responsibilities:** | * Involved In Operations, Space Management Activities, Cost Management & Resource Staffing
* Handled on boarding of new and specialized resources for shared delivery center.
* Setting and reviewing up the project plan in MSPS.
* Stakeholder/ client Management.
* Created the Process document/ KT plan & reverse shadow plan for the new joining resource.
* Verified & validated hours in MYTE for the Team and preparation of Weekly & Monthly status report.
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| **Project** | ESI/ WLP Integration QA |
| **Organization** | Accenture |
| **Environment** | COBOL, DB2, CICS, JCL, ENDEVOR, EXPEDITOR  |
| **Role**  | Sr. Developer/ Sr. Quality Analyst |
| **Description:** | Fortune 150 pharmacy benefits management company headquartered in St. Louis, Mo., with four other major facilities within the U.S. (Bloomington, Minn., Bensalem, Pa., Tempe, Ariz., and Orlando, Fla.) It handles millions of prescriptions each year through Home Delivery and at retail pharmacies.  |
| **Responsibilities:** | * Participating in the estimates for the development scope of the projects.
* Responsible for preparing the Low level designs, Unit Test plan and Execution plan.
* Responsible for doing the mainframe code changes for the project.
* Data mapping of around 100 programs in CBT (Bill Tank Master documentation) project.
* Involved in SIT and UAT testing for Validation, Keying in and Processing of Pharmacy claims.
* Responsible for backend and Functional Testing.
* Reviewed the claim processed in SIT and UAT for Well point.
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| **Project** | CSPS - Execution - off shore |
| **Organization** | Accenture |
| **Environment** | UNIX, Micro Focus Cobol, CICS, DB2, IBM Rational Clear Case. |
| **Role**  | Sr. Developer |
| **Description:** | Common Spare Parts System (CSPS) has been established by Italy based Automobile client. It provides common system to the FGA Group in order to manage planning and execution activities for spare parts business processes. It uses ePLUS application which has several modules such as Order Management, Stock Accounting, Finance and Contract Management. |
| **Responsibilities:** | * Understood the Functional Specifications.
* Participated in the estimates for the development scope of the projects.
* Prepared the Low level designs, Unit test plan and Execution plan.
* Did the mainframe code changes for the project.
* Tracked the status of incident ticket from the Clear Quest tool and maintain in Excel tracker.
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| **Project** | International Customer Financing System |
| **Organization** | Infinite Computer Solutions. |
| **Environment** | IBM-3090, MVS, DB2, COBOL, JCL  |
| **Role**  | Production Support |
| **Description:** | The International Customer Financing System (ICFS) is both online and batch-processing system. ICFS is a financial application that is used by the IBM Global Finance (IGF). It handles the business of quote creation, contract management, billing and accounting functions of machine leases. This application is installed in many countries. |
| **Responsibilities:** | * Fixed the production and UAT jobs when jobs abends in 24/7 environment.
* Analyzed and worked on IUR (Infrastructure User Requests).
* Worked on OPC (Job Scheduler) changes and monitoring the jobs flow in the OPC.
* Made Direct Interactions with key users on daily bases Involved in the production support for the country JAPAN.
* Handled Root cause analysis and applying fixes.
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| **Project** | Humana Express  |
| **Organization** | FCG |
| **Environment** | ES 9000, MVS/ESA, TSO, CICS, JCL, COBOL, DB2, PANVALET, Relativity |
| **Role**  | Software Engineer |
| **Description:** | Humana Inc., headquartered in Louisville, Kentucky, is one of the nation's largest publicly traded health benefits companies, with approximately 9 million medical members. The project was a conversion project from Legacy source (COBOL, JCL, DB2, CICS) to .Net and MS SQL server platform. |
| **Responsibilities:** | * Reengineered legacy code in order to ensure that all relevant business rules are collected.
* Collected input and output based rules and Error message based rules.
* Analyzed and monitored Business request and assigning to team and resolving technical issues.
* Validated business rules/ error messages.
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| **Project** | Implementation of Damgaard-Axapta (ERP product) |
| **Organization** | Kanoria Industries Limited, Bagalkot |
| **Technology** | X++ Language, IDE (Navision Axapta ERP), MS SQL Server |
| **Role**  | Officer EDP |
| **Description:** | Navision is a Denmark based organization, which has established its name in ERP Solutions worldwide. Navision has over 1,30,000 installations in 75 countries and in over 27 country- specific versions.The development environment in Damgaard Axapta is called MorphX. It is referred to as an Integrated Development Environment, or IDE, because it integrates many different functions such as designing, editing, compiling, and debugging within a common environment. |
| **Responsibilities:** | * Implemented and customized Axapta according to the Clients Requirements in Finance Module (General Ledger, Accounts Payable, Accounts Receivable, and Bank Management), Inventory Management, Purchase Order, Sales order and CRM Modules.
* Handled Maintenance of existing ERP.
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